

WeTrack (Risk Module)	
<b>Description</b>	Provider will assist with the setup of WeTrack Risk Module.
<b>Assumptions</b>	Customer lead and core project team are empowered to make decisions and document new standard operating procedures. Customer team will hold internal discussions on proposed workflows, provide timely feedback required, and create a formalized plan to onboard secondary users. Customer plans will be provided in agreed upon format.
<b>Limitations</b>	Not Applicable
<b>Kick Off</b>	<p><b>Provider responsibility:</b> Internal handover and preparation One (1) 30-minute remote kick off meeting with preparation</p> <p><b>Customer responsibility:</b> Ensure key project resources and stakeholders can attend kick off meeting Ensure project scope is accurate and fully aligns to all business requirements Raise any risks, black out periods for software release, resourcing plan</p>
<b>Discovery</b>	<p><b>Provider responsibility:</b> Activate WeTrack Risk Account Build default categories Issue documents for Customer to populate One (1) 60-minute remote requirements gathering meeting with preparation</p> <p><b>Customer responsibility:</b> Ensure key resources can attend all discovery sessions Provide an understanding of business processes, data and requirements</p>
<b>Design</b>	<p><b>Provider responsibility:</b> Provider to review process discussion and review documents returned by Customer</p> <p><b>Customer responsibility:</b> Ensure key project resources and stakeholders attend the demonstration of the go live candidate Return populated documents by the agreed date</p>
<b>Build</b>	<p><b>Provider responsibility:</b> Begin building out users, functions, departments, existing risk matrix and impact types Add any custom tabs required Import up to ten (10) risks and 40 associated controls</p> <p><b>Customer responsibility:</b> Import or update additional risks and controls, if needed</p>
<b>Training</b>	<p><b>Provider responsibility:</b> Up to five (5) hours of remote training, sessions will be recorded Foundations of Risk Management, Risk Assessment and Risk Profiling System Administration Risk Super User Training Risk Standard User Training Reporting Workshop</p> <p><b>Customer responsibility:</b> Ensure appropriate users are selected and attend all training sessions All users will be expected to complete the designed curriculum</p>
<b>Testing</b>	<p><b>Provider responsibility:</b> One (1) 30-minute remote meeting to introduce an example test plan and the process to raise issues Provider will maintain an issue log to track status and progress of issues raised.</p> <p><b>Customer responsibility:</b> Customer is responsible for preparing for and executing user testing, including creation of test plans, test cases, and test scripts. Ensure key resources attend all meetings Raise any issues found (that are within the scope of the Statement of Work) via the issue log Complete user testing in no more than two (2) weeks</p>
<b>Launch &amp; Post Launch</b>	<p><b>Provider responsibility:</b> One (1) 60-minute final review of system Project Closure Post Launch activities will be completed in two (2) weeks</p> <p><b>Customer responsibility:</b> Ensure key resources attend all post launch support review meetings Complete customer satisfaction survey Post Launch activities will be completed in no more than two (2) weeks</p>
<b>Project Management</b>	<p><b>Provider responsibility:</b> Creation and maintenance of project plan Coordination of resources, activities, meetings in alignment with timelines and milestones</p> <p><b>Customer responsibility:</b> Nominated project lead Ensure key resources attend all weekly project review meetings to provide updates Coordination of activity and resources on customer side to align to project plan and schedule</p>
<b>Exclusions</b>	Custom development unless specified above Integration services not specifically defined in the scope above Once the build phase begins, any further requirements are considered to be out of scope
<p>Estimated length of project: 6 weeks</p> <p>Note: This is an estimate and is dependent on Customer cooperation, timely responses and availability of necessary resources.</p>	