

Accounting Dimensions & Multi-Book	
Description	Provider will deliver Services assistance through implementation of our GL advanced features labelled as GL Dimensions or Multi-Dimension and Multibook
Assumptions	Enterprise application is already in use by Customer Customer is proficient with Enterprise Account Receivables basics (payment plan, invoicing, payment collection) and all features are already deployed. AR Premium implementation will focus on advanced features listed in the below Build section only. Customer has a resource dedicated during setup that is a power user that will be the main point of contact
Kick Off	Provider responsibility: Internal handover and preparation Prepare for and hold a remote kickoff meeting to align project plan and milestones between involved parties Customer responsibility: Ensure key project resources and stakeholders attend kick off meeting Ensure project scope is accurate and fully aligns to all business requirements Raise any risks, block out periods for software release and resourcing plan
Discovery	Provider responsibility: Up to two 90 minute remote requirements gathering meetings with preparation and write-up Customer responsibility: Ensure key resources attend all discovery sessions Provide an understanding of business processes, data and requirements
Design	Not applicable
Build	Provider will advise in the set-up of the following features: <ul style="list-style-type: none"> Organization parameters setup (GLDIM) GL Account masks Dimension 1 & 2 Space master Resource master Assign dimension 1 & 2 GL Distribution update Receivable transactions types update Views update within JE screens Customer responsibility: Full data entry for resources, dimensions & General Ledger distribution.
Training	Provider responsibility: Up to two hours of training with key users to introduce multi-dimensions Training is scheduled to be completed in 1 week Customer responsibility: Ensure appropriate users are selected and attend all training sessions All users will be expected to complete the designed curriculum in the Provider's Learning Center
Testing	Provider responsibility: Up to 2 hours of testing support Customer responsibility: Customer is responsible for preparing for and executing user testing, including creation of test plans, test cases, and test scripts. Complete testing in no more than 1 week
Launch & Post Launch	Provider responsibility: Up to two 30min post launch support meetings as required (should correspond to a month end / quarter end) Project Closure Post Launch activities will be completed in 1 week Customer responsibility: Ensure key resources attend all post launch support review meetings Complete customer satisfaction survey Post Launch activities will be completed in 1 week
Project Management	Provider responsibility: Coordination of resources, activities, meetings in alignment with timelines and milestones Customer responsibility: Nominated project lead Coordination of activity and resources on customer side to align to project plan and schedule
Exclusions	Custom reporting is not within the scope of this Service Multi-currency GL is not within the scope of this Service GL Exports are not within the scope of this Service
Estimated length of project: 4 weeks Note: This is an estimate and is dependent on Customer cooperation, timely responses and availability of necessary resources.	