

Swiss QR Code (Invoice Setup and Template Customization)	
Description	Provider will develop a Customer-specific Webservice to generate the Swiss QR Code. The QR code is based on the requirements set in the Swiss Standard.
Assumptions	The Customer environment is on the latest software version. We cannot work against an outdated version. Customer responsibility: Customer will provide all necessary details, mappings, and external API access prior to development.
Limitations	If the Customer-specific requirements are more effort than this scope includes, then the work would be custom. If this is the case, Provider will supply an estimate and custom scope through a change order. This service does not include the option to store the reference number.
Kick Off	Provider responsibility: Internal handover and preparation A 1 hour remote kick off meeting with preparation Customer responsibility: Ensure key project resources and stakeholders attend kick off meeting Raise any risks, block out periods for software release, and resourcing plan
Discovery	Provider responsibility: A 1 hour remote discovery to review current process and validate the needs Customer responsibility: Ensure key resources can attend all discovery sessions Provide an understanding of business processes, data and requirements
Design	Provider responsibility: Create specification document Customer responsibility: Support the specification process with resources and 3rd party access if needed.
Build	Provider to develop the following items: Swiss QR Code Integration includes : - Swiss QR Code Web-Service for generating the QR Code - Swiss QR Code Report Adjustment Develop a Web-Service to generate the QR Code and support integration per the standard. Adjust the Customers Invoice Report to add the Swiss QR Code dynamically.
Training	Not applicable
Testing	Provider responsibility: Perform unit testing Up to 2 hours of testing support Customer responsibility: Customer is responsible for preparing for and executing user testing, including creation of test plans, test cases, and test scripts. Ensure key resources attend all testing meetings Raise any issues found (that are within the scope of the SOW) via the issue log The testing phase will be no more than 2 weeks in duration
Launch & Post Launch	Provider responsibility: Go live support Post Launch activities will be completed in 1 week Customer responsibility: Raise any issues found (that are within the scope of the SOW) via the Provider issue log template Complete customer satisfaction survey Post Launch activities will be completed in 1 week
Project Management	Provider responsibility: Creation and maintenance of project plan Coordination of resources, activities, meetings in alignment with timelines and milestones Ownership of issues log and delegation of tasks Customer responsibility: Nominated project lead Ensure key resources attend all weekly project review meetings to provide updates Coordination of activity and resources on customer side to align to project plan and schedule
Exclusions	Once the build phase starts, any further requirements are considered to be out of scope Any licenses for 3rd party software or tools needed for the development. Once the build phase begins, any further requirements are considered to be out of scope
Estimated length of project: 3 weeks	
Note: This is an estimate and is dependent on Customer cooperation, timely responses and availability of necessary resources.	